



Terms and Conditions

Office Hours: 8:00AM – 5:00 PM Monday thru Friday CLOSED SATURDAY AND SUNDAY

Ordering Policy: Orders may be phoned in during business hours. Faxed orders accepted 24 hours at (707)258-3350. Select Cast Series will not be responsible for delays caused by non-receipt of fax. Select Cast Series requires a signed purchase order for every order confirming materials, colors, piece counts & pricing. An order confirmation will be sent back to you lead time and pick-up schedule.

Product Pick up Hours: 7:00 – 11:30AM and 12:00–3:15 PM. **Closed on Saturday & Sunday.** Please call 24 hours in advance. Orders can be picked up after available product has been confirmed. For your protection we require a copy of your purchase order or invoice before releasing product. Only dealer carriers or employees may pick up material, no contractor or retail customers are allowed to pick up.

Pick-Up: All freight is FOB NVCS Cast Stone Systems,
1111 Green Island Road,
American Canyon Ca. 94503

Billing Policy: Payment terms are net 30 from date of pick-up. A 2% discount for payments made within 10 days of issued invoice. Outstanding balances are subject to interest at an annual rate of 15% on unpaid balance. Statements are provided for upon customer request. Materials will be invoiced the day of material pick-up. All accounts are subject to credit approval. If you have any questions please contact our accounts receivable department from 8:00AM – 5:00PM, Monday thru Friday.

Special Orders: Special colors (any color not included in Select Cast literature) will be considered on a project by project basis and will be quoted by your Select Cast Series sales representative. Call your representative if you have any questions. Items considered special order are, radius wall caps, pier cap with fixture knockout, corners and finished ends.

Color/ Finish: Our precast concrete products are made of high strength quality materials. The cement, sand, aggregate and colors are all natural earth made materials and, as such, will vary slightly from batch to batch and piece to piece. These variations enhance the character of the color and finish. **To assure customers satisfaction we highly recommend color selection is from actual Select Cast Series color boards**, which we will be happy to provide. Due to variations in printing (brochures) and computer monitors, Select Cast Series is not responsible for product selected from our brochure or off the internet.

Material Tolerances & Variation: Select Cast Series products are formed of natural materials; variations in color are to be expected. Color variation will occur from piece to piece and are clearly shown in our literature and website. Tolerances +/-3/16" per In' except as expressly set forth. All customers are advised, "USE CONSTITUTES ACCEPTANCE".

Site Storage: Select Cast Series should be kept covered and out of the rain & free of outside water, dust, dirt and debris. Water, which would not stain installed product, will leave stains on materials when left stacked and / or uncovered. Select Cast Series does not warranty or have liability for materials stained in this manner.

Return Policy: All products placed on trucks for shipment are considered in sound condition and are not returnable. No return or credit for damaged material. Absolutely no returns are accepted on special orders.

Limited Warranty Policy: NVCS Cast Stone Systems will for the period of one year from invoice date, warrant our materials from manufacturers defects per our terms and conditions. NVCS is not liable for any damage or discrepancies of partially or fully installed materials. No exceptions. NVCS is not liable for any other existing or installed materials other those manufactured by NVCS. No exceptions. Signed purchase orders serves as acceptance of our terms and conditions and product warranty.

For more information on the materials specifications, materials MSDS, installation or cleaning and sealing please contact your area representative or visit our website www.selectcastseries.com.

No other warranties are expressed or implied.